

Actelis Networks Education Services

Actelis brings its telecommunications expertise to you through a variety of training options. From traveling regional seminars at your facility, to instructor led classroom instruction at an Actelis training facilities in the US and Israel or web-based training from your own office. Actelis provides training solutions for today's dynamic businesses.

The Instructor led training courses are led by product experts and incorporate an effective balance of classroom theory and practical lab exercises where applicable. In addition to our standard offerings, Actelis can consider a more customized customer-tailored agenda on a case-by-case basis.

Instructor Led Training at an Actelis locations

Our standard two day training class with Lab is designed to accommodate a minimum of 5 and maximum of 12 students per class.

Instructor Led Training at Customer's location

For customers with several employees requiring training concurrently, Actelis offers standard or customized 1, 2, or 3 day training classes on a variety of relevant subjects, held at an approved Customer location, for up to 20 students per class. It is customary for the customer to provide training hardware; however Actelis may provide a limited amount of lab gear to complement the training content.

Virtual Classroom

Our on line courses offer a convenient option for training without incurring travel expenses. These

interactive classes are instructor led and use the same material as an onsite training session. Our on line courses can accommodate up to 20 students per session. Students are required to provide their own internet access.

Actelis Education and Certification Program

Actelis offers a formal training program for Customers, Resellers or Contractors who want or need to be trained and certified as an Authorized Installer. Instructor led courses and certification is provided by Actelis' highly skilled instructors at our Fremont, California headquarters location.

This comprehensive program provides the student with a thorough understanding of our products and 'hands on' experience in our fully equipped Training Lab with over 30,000 feet of actual cable. We strive to optimize the learning experience whenever possible by modeling lab equipment and exercises to the customer's specific application.

This 3 day training course incorporates an effective mix of classroom study and practical lab exercises. Upon completion of this course and passing the proficiency exam, students will be certified for testing and qualifying copper pairs, installing equipment, turn up and provisioning service, verifying status and performance, and diagnosing simulated faults and failures.

Actelis provides each student with 'MetaASSIST view', the graphical user interface software used for Operation, Administration, Maintenance, and Provisioning of Actelis equipment.

Train the Trainer Program

Actelis offers a comprehensive Train the Trainer program for those customers who have an internal training organization and wish to provide the technical training to their own personnel or for our partners or resellers who wish to provide training to their customers.

It Includes:

- Collaborative development of course material with our Customers input to ensure content meets the training needs of their audience
- Initial training and certification for trainers at one location
- Right to use license of the Actelis developed course materials
- Updates to course materials as new releases become available
- Annual on line course updates to keep the Customers Instructor(s) current on new releases

The Actelis training program include the following content:

- Product Overview and Introduction
- Installation, Test and Turn Up with certification
- Product Operations, Administration, Maintenance and Provisioning (OAM&P)
- Copper Qualification
- Advanced trouble isolation
- Alarming and Reporting utilizing the product EMS and CLI/TL1
- Analysis/Surveillance
- Engineering (Planning, Sizing, Configuration and Product Ordering)
- Train the Trainer Program
- Delta Training for new software, equipment, or procedural upgrades when released.

Ordering and Additional Information

For training related questions and information, to request a standard agenda and quote, or to schedule training, please contact Actelis Networks at one of the following numbers

- Belgium: (0) 800 71180
- Denmark: (0) 800 887 771
- Italy: +390 289 781 980
- Netherlands: (0) 800 0225982
- UK: (0) 800 9179049
- USA Toll free: +1866 638 2544
- USA Local: +1510 545 1071

For all other inquiries, please call +1 866 ACTELIS (+1 866 228 3547) (+1 510 545 1071) or your authorized Actelis reseller.

Cancellation Policy

Actelis Customer and/or Reseller will be responsible for all fees applicable if a training class is cancelled 10 business days or less prior to the start of the class. The fees include full payment for the class, and all non-cancellable travel and program expenses of the Training Instructor, room charges and shipping expenses associated with the planned class. If a class is cancelled after 10 business days but less than 30 days business days prior to the start of the class, the Customer/Reseller will be responsible for 50% of the cost of training and all non-cancellable travel expenses and room charges. Actelis will use reasonable efforts to cancel and recover travel expenses, room charges or shipping expenses associated with the planned class and mitigate damages for the cancellation.